

Videos

Mission Springs Water District creates and shares informational and educational videos as well as recordings of recent public meetings. Following are several videos related to our system, customer service, your water supply, and groundwater protection. To access all of the District's videos, please visit [our YouTube channel](#).

MSWD Video Library

Video: Understanding Your Bill

The first step in changing the way you use water is by understanding how much water you use. The best place to find this information is on your monthly water statement. Pull out your water statement and follow these steps to learn more about it and your water use.

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Video: Understanding the Customer Portal

Designed for computers and mobile devices, the CustomerConnect water portal at www.MSWD.org/CustomerConnect provides a wealth of information and insights about your water use. It's now easier than ever to pay bills and manage automatic payments; set and receive leak alerts; identify water waste...

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Video: Understanding Your Water Quality Report

MSWD complies with regulations that require the annual publication of a Consumer Confidence Report on water quality. It provides source water analysis, performance on water quality standards and other information regarding the quality of your water supply. The Water Quality Report, sent to...

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Video: MSWD History

While prospecting for water, early homesteaders in the desert discovered the hot springs that made this area famous. It was not until 1940, however, that the first subdivisions were established and L. W. Coffee started the village he called Desert Hot Springs. Early Water Company The critical...

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Video: MSWD Protecting Our Water Supply

Virtual Tour of the Alan L. Horton Wastewater Treatment Plant - How does Mission Springs Water District treat your wastewater?

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Video: MSWD Emergency Preparedness

MSWD, like any other municipality, is potentially subject to a disaster event, whether man-made or natural. Water and wastewater utilities could potentially suffer from problems during an emergency, such as equipment failure, leaking pipelines, fluctuations in water pressure, concerns about...

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Video: MSWD: The Value of Water

For over 65 years, MSWD has been managing groundwater through conservation, groundwater protection projects, and general stewardship of its multi-award-winning water resources.

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Video: MSWD Value of Sewer

Human activities can pollute groundwater, both in terms of groundwater quality and quantity. MSWD is dedicated to protecting our groundwater supply for generations to come. One of the most important ways the District does this is by replacing septic systems with central sewers to treat...

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Video: MSWD Water Professionals

Before you turn on your tap and after every flush, know that there are many hardworking employees at MSWD dedicated to protecting your health and our groundwater. It takes a team of dedicated, hard-working individuals to keep our taps flowing and toilets flushing.

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Video: Protecting Your Pipes

Don't let wipes or FOGS become Clogs. You may not know it, but every time you pour fat, oil, or grease (FOG) down your sink (e.g., bacon grease), you are contributing to a costly problem in the sewer collection system. Remember to place a wastebasket in each bathroom for solid wastes like...

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Video: Spring Water Conservation

Spring is one of the best times of the year to replace grass with desert-friendly landscaping. Watch this video and learn more!

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Video: MSWD Regional Water Reclamation Facility Groundbreaking Ceremony

Local business leaders, members of the public, and elected officials gathered Friday, June 10 to celebrate the start of the construction of Mission Springs Water District's new Regional Water Reclamation Facility.

Funded primarily by grants and low-interest loans, the new treatment plant...

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Video: MSWD Groundbreaking Photos

Local business leaders, members of the public, and elected officials gathered Friday, June 10, to celebrate the start of the construction of Mission Springs Water District's new Regional Water Reclamation Facility.

Funded primarily by grants, the new treatment plant will treat an...

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Video: 3D Model of Regional Water Reclamation Facility

Funded primarily by grants and low-interest loans, the new treatment plant will treat an additional 1.5 million gallons of wastewater per day. This new capacity will allow more homes currently using a septic tank system to connect to the MSWD's treatment system. The state-of-the-art facility...

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Video: Summer Conservation

[Read More](#)

Video: True Water Crimes - The case of the leaky toilet flapper

A leaky toilet isn't just a nuisance, it can also waste up to 200 gallons of our much-needed water per day! The simplest way to find toilet leaks is by adding a drop of food coloring in the toilet tank. If you see color in your toilet bowl after 5 minutes, you know there is a leak. Some toilets...

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Mystery Video: Vanishing Visitor

Saving water is no mystery with the help of MSWD.

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Mystery Video: Outdoor Oddities

We can all do our part to conserve water and protect our precious resources. Check out this fun video and learn ways to save!

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[Video: MSWD Bill Assistance Programs](#)

MSWD has partnered with several community organizations to provide resources for customers struggling to pay their water bills.

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[Mystery Video: Splash Smuggler](#)

Did you know MSWD's water is world-renowned? Yes, we've won 10 International Water-Tasting Awards.

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[Video: Update Your Contact Info](#)

Did you know MSWD calls, texts, and emails customers during water emergencies and outages? That's why it's important to update your contact information so that we have the best numbers to reach you.

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