

Water Matters



A Message from Arden

Happy New Year from MSWD! I think most everyone would agree that 2020 was a very challenging year and one we are happy is over. Yet, even with the hardships caused by the pandemic, we have seen an incredible resilience and goodwill that speaks highly of the great hard-working people we have in this community. We are starting this new year with hopes of a successful vaccine that should take us out of this pandemic. We promise that we will continue to provide you with a safe reliable water supply. We will all get through this together!



ARDEN WALLUM
GENERAL MANAGER,
MISSION SPRINGS
WATER DISTRICT

Water Bill Assistance Program

MSWD's customer assistance program offers eligible residential customers a \$100 credit on their water bill once in a 12-month period.

MSWD worked with **United Way of the Desert** to establish a fund specifically to help customers in need pay their water bills, funded in part by MSWD

Employees and its vendors. You may also contribute



to the fund and help someone who may be struggling to pay their water bill, especially during the COVID-19 crisis. Donations must be made directly to United Way of the Desert. All donations are tax-deductible.

Customers who need help paying their water bill can apply through United Way of the Desert by calling (760) 323-2731.



Election Results

Congratulations to **Randy Duncan, Russ Martin** and **Ivan Sewell**, who have been re-elected to serve another 4-year term on the **MSWD Board of Directors**. The results of the 2020 General Election were certified December 3, 2020. The Board members were sworn-in in December.

Did You Know?

One inch of rain on one acre of ground adds up to 27,154 gallons, which weighs 113 tons! Remember to turn off your sprinklers when it rains and keep them off for at least 48 hours after measurable rain this winter season.



**1" of rain
on 1 acre**



**27,154
gallons**

Toilet Rebates & Conservation Kits Available

MSWD was recently awarded Proposition 1 grant funds from the CA Department of Water Resources through the **Integrated Regional Water Management Program** for turf removal and toilet rebate programs.

If you feel that you may have a toilet leak or want a water wise friendly option, it may be time to consider a new toilet. **Toilet rebates are now available** and turf



rebates are coming soon. Head over to www.mswd.org/rebates to download the application.

MSWD also has **indoor water conservation kits available** at no charge. Supplies are limited.

If you are interested in this free kit, please email: Conservation@mswd.org



Water Counts Academy

Mission Springs Water District and its CV Water Counts partners will host the **5th Annual Water Counts Academy**. Anyone interested in learning about our local water supply, history, conservation, and infrastructure is welcome to apply! Due to the COVID-19 pandemic and to prioritize the health of our attendees and presenters, this year's academy will be held virtually starting February 4th.

There is no tuition or fee to participate. Participants are required to attend the four Thursday sessions and a virtual tour to receive their certificate. To apply, **visit cvwatercounts.com/academy**

Free PPE/Flu Shot Clinic Highlights

Mission Springs Water District was proud to sponsor a **FREE PPE/FLU SHOT CLINIC EVENT** on November 18th at the Desert Hot Springs Elks Lodge. By collaborating with numerous local and state agencies like the State Council on Developmental Disabilities, County Supervisor V. Manuel Perez's office, Listos California, and United Way of the Desert, more than **200 BAGS OF PPE** were distributed and more than **75 FLU SHOTS ADMINISTERED**.

Another event will be held at the Walgreens on Palm Drive in January!



MSWD IS HERE FOR YOU!

Contact us if you have questions or concerns about your water bill. We are here to help answer questions and provide assistance. Give us a call at 760.329.6448.

MSWD BOARD MEETINGS

The Board of Directors meets on the third Monday of each month, and the Thursday prior to that Monday for study session. Meetings begin at 3 p.m. The public is encouraged to attend these meetings to learn more about the water district. Meeting agendas are posted online days prior to a meeting and include the time and location. **Meeting agendas will contain information about any adjustments to participation procedures due to COVID-19.**

BOARD OF DIRECTORS Nancy Wright, President | Russ Martin, Vice President | Randy Duncan | Steve Grasha | Ivan Sewell
MSWD, 66575 SECOND STREET, DESERT HOT SPRINGS, CALIFORNIA 92240 | 760.329.6448 | MSWD.ORG

