ENTERPRISE SYSTEMS

MISSION SPRINGS WATER DISTRICT

AS REQUIRED BY SENATE BILL 272

| Vendor | Product | Purpose and General Description | Primary Custodian | Data Collection Frequency | Data Update Frequency |
|---------------|-----------------------|--|------------------------|------------------------------|--------------------------|
| Microsoft | Microsoft 365 | Communication, document sharing/collaboration/storage, internal project websites | Information Technology | Daily | Daily |
| RingCentral | RingCentral | VOIP Phone system | Information Technology | Daily | Daily |
| CDI | Laserfiche | Document management | Information Technology | Daily | Daily |
| Gough Systems | Custom ERP Solution | Financials, Utility Billing, work orders | Finance Division | Daily | Daily |
| Neptune 360 | Neptune 360 | AMI | Customer Service | Daily | Daily |
| WaterSmart | WaterSmart | Customer portal | Customer Service | Daily | Daily |
| PayNearMe | PayNearMe | Customer payment processor | Customer Service | Daily | Daily |
| Paymentus | Paymentus | Customer payment processor | Customer Service | Daily | Daily |
| Bank | Check Scanning System | Scan paper checks for deposit | Customer Service | Daily | Daily |
| CivicPlus | Municode | Public website hosting info, forms, meeting agendas | Public Affairs | Daily | Daily |
| Nobel Systems | Geoviewer | GIS | Information Technology | Daily | Daily |