



Mission Statement

*Mission Springs Water District has one simple mission:
Provide, protect, and preserve our most valuable resource . . . water.*

General Manager's Vision for MSWD

MSWD is a leader and innovator in the water industry.

*MSWD employees are highly qualified, innovative and continuously
functioning at the highest levels of teamwork and performance excellence.*

*MSWD maintains a culture of responsibility while providing the highest
levels of customer service.*

*MSWD has the foresight to anticipate the future and is adaptable and resilient
to overcome any challenge it faces.*

The Seven Core Values of Mission Springs Water

Values are the pillars upon which an organizational culture is built. Values must be intrinsic to the individuals who make up the organization. Values must surpass “concepts” and translate into guiding convictions that are embraced first by leadership then passed through to every level of the organization by example.

Professionalism

MSWD employees conduct themselves with professionalism. Professionalism describes the standards of conduct, performance, knowledge and skill necessary to perform our specific role within the organization.

Accountability

MSWD employees take ownership of our decisions and accept responsibility for our actions. We are accountable to the public we serve.

Respect

We respect all people on the basis of their human worth. In order to earn respect we must first give respect.

Integrity

MSWD employees operate with the highest degree of integrity. We are honest and hold ourselves to consistent moral principles and ethical standards.

Servant Attitude

MSWD employees consider the other person as more important than one’s self. This Servant Attitude considers the impacts of our actions on others and the organization before self.

Excellence

MSWD employees strive for excellence and are conscious of our performance at all times. We are committed to continuous learning and innovation ensuring that our services exceed expectations.

Stewardship

Stewardship embodies the ethical behavior of accepting responsibility and management of a resource – water. We operate the District as a public trust as stewards of this precious resource.